



# Vega Global

Communications made easy

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## WHY CHOOSE VEGA?

Consistent delivery of  
excellent solutions and  
services across all locations



Largest AV/ IT  
Solution  
Provider in APAC

20+ Offices  
Worldwide



35 Years  
of experience  
in the industry

### Superior Technology

Our clients choose and stay with us because we provide the leading technology, deliver unmatched services, and offer the best value in the industry.

### Unparalleled Services

Vega offers an array of services that are valuable supplements to our clients, we free up your own internal resources to focus on more strategic work. For whatever area you choose to utilize us, you will find our professional services to be an invaluable resource for your audio-visual projects and provide you with the advantages you need to stay ahead of competition.

Standardized Services  
& Performance across  
all locations



Industry Recognized  
Provider of Excellent  
AV & IT Solutions &  
Services



A Comprehensive  
Network of Multilingual  
Professionals  
with Multicultural  
Understanding

## Experience, Expertise, and Global Presence

We have been in the market for more than 30 years, and have expanded the operations across countries in Asia Pacific, Europe, UK & USA. We have deployed several projects for the largest multinational firms, and have been trusted by the scope of our work.

## 24/7 Global Support Service

We deeply understand the importance of client service, that's why we are 100% committed to operational excellence and providing you with real-time support no matter where you are. Our support centre in Manila is plugged into our global contacts and provides support via email, hotline, or video conference.



## ABOUT VEGA GLOBAL

**Vega Global** is one of the largest Global Systems Integrator and Managed Service Provider for Audio-Visual Solution, Video Conferencing, and Collaboration Technologies in APAC. We design, implement, and support solutions across all industries enhancing the way businesses compete, operate, and communicate.

Founded in 1986, we started as a local distributor of Audio-visual equipment and have evolved into a world class solutions and services provider to meet the diverse needs of clients around the world. Today, we have a comprehensive network of more than 600 professional staff working across 22 offices in APAC and Europe. With our knowledge, experience, and presence worldwide, Vega Global has been the preferred partner of enterprises and Fortune Global 500 companies to fulfil their Audio-visual, Conferencing and Collaboration technology requirements.

Our focus is on delivering our solutions and services through a Business to Business model with strong focus on multi-national corporations that desire a single vendor relationship capable of delivering across a diverse geographical spectrum coupled with 'in-country' contract administration and billing capabilities.

## MESSAGE FROM CHIEF EXECUTIVE OFFICER

As one of the leading pioneers in AV and IT systems integration, Vega has grown steadily from a traditional local AV company to one of the most reliable global AV and IT engineering companies with a well-established network consisting of more than 20 offices throughout 16 countries.

With over 34 years of experience in delivering high-quality projects for many multinational and Fortune Global 500 companies, our company has learned to adapt to the ever-changing demands of our customers, and to become more resilient with the transformations in the AV and IT industry.

Unlike traditional AV companies, that limit themselves to a narrow scope of work and thinking, Vega has always adopted the mindset of evolving with the times and continuously bringing in new technology advancements. This approach has allowed us to embrace the AV and IT convergence that delivers the best of breed communication and collaboration tools available for our clients.

Today, as many companies shift the way their businesses operate and increase their demand

for unified communications, video and audio conferencing in an ever-growing landscape or digital media platforms; we proactively work with our clients on demonstrating and road-testing the latest technologies so they can make fully informed decisions on their technology infrastructure investments.

As the world embraces digital transformation, Vega is proud to be in the best position to support and satisfy the needs of our customers. This is done by providing a single-vendor experience across multiple countries and adopting the latest global standards in all our AV projects. Our global capabilities ensure our customers get the same level of consistently high-quality solutions and services in different cities mitigating incompatibility problems.

As part of our commitment to excellence, Vega continues to strive to enhance our overall service quality to maximize the return of investment of our customers for their AV and IT projects.

**Mr. Laurie Chow**  
Chief Executive Officer, Vega Global



## KEY MILESTONES

1986

**VEGA Technology Limited** was founded in Hong Kong

2006

Vega Limitada (**Macau Office**) was established

2007

Awarded as **Caring Company** by the Hong Kong Council of Social Service

2011

- Vega Project KK (**Japan Office**) & 維嘉全 (**Shanghai Office**) & 維嘉全 Vega Technology (Taiwan) Ltd was established
- Awarded by InfoComm as D Solutions Provider
- Became **Cisco Top Premier**

2010

- Vega Project Pte Ltd (**Singapore Office**) was established
- Awarded Advanced **Unified Communications** (AUC) by Cisco

2015

Vega Technology (**South Korea Office**) was established

2016

- PT Vega Indonesia (**Indonesia Office**) & Vega Project Vietnam Company Ltd (**Vietnam Office**) was established
- 30th Anniversary Celebration

2019

- **Thailand & Bulgaria** Offices were established
- Vega now has more than **20 offices** across 16 countries

2018

Awarded by InfoComm AVIXA as an **AV Provider of Excellence (APEX) Company** for 4th consecutive year



1989

Shenzhen (China) sales office was established

1998

Specialist Contractors for «Supply and Installation of Video Electronics Equipment»

2001

Vega Technology Showroom in Central, Hong Kong was opened

1999

China Production plant was set up

2012

ice), Vega Technology Ltd  
球科技股份有限公司  
d (Taiwan Office)

diamond Level AV

r Partner

- Vega Project Sdn Bhd (Malaysia Office), Vega Project (India Office) & Vega Technology (Europe) Ltd (London Office) was established
- Awarded as the Most Valuable Companies 2012 by MediaZone

2014

- Vega Project Inc (Philippines Office) & Vega Australia (Australia Office) was established
- Awarded by InfoComm as an AV Provider of excellence (APEX) Company
- HKT / PCCW Partnership

2013

Vega Technology Ltd (Beijing Office) was established

2020

TODAY

- Baird Capital Invest in the Vega Group
- Laurie Chow was awarded as the Industry Influencer of the Year at the inaugural InAVate APAC Awards
- The AV project delivered for K11 Musea Hong Kong was named winner for the Retail Project Category at the inaugural InAVate APAC Awards

# PHILOSOPHY





### **Be a People- Centric Business**

At Vega, it's not all about technology and numbers. Our people are integral to our business. We are committed to their training, mentorship, and career development. Likewise, our customers are our lifeblood, and we strive to ensure they value us as much as we value them.



### **Be a Listening Business**

We are a leader in our industry, and we consistently encourage our people, partners, and customers to engage and voice their views. This approach equips us with the knowledge to guide them to the best of breed solutions.



### **Be a Non-Stop Developer**

We believe that by adopting a business model that evolves alongside the demands of our clients, we build resilience to the ever-changing world of technology. We strive to showcase and test the latest technologies and know how to keep us at the leading edge of technology developments.



### **Be a Pursuer of Quality**

We continuously strive to pursue the highest quality solutions and deliver the best services to exceed our clients' expectations.



### **Be an Innovator**

As a pioneer in our industry, we proactively help our clients prepare for their future and raise their awareness of technology trends. We guide them to make informed decisions to manage the technology life-cycles better.



### **Deliver Value**

We design, implement, and support solutions that optimize our clients' communication and collaboration capabilities, reduce their environmental impact and demonstrate a tangible return on investment.

## INDUSTRY RECOGNITION



AVIXA Member



AVIXA Audio Visual  
Provider of Excellence

Recognized by AVIXA as Provider of Excellence since 2014



Cisco Premier Partner

- Authorized to supply, install & provide services of Cisco Equipment
- Equipped with demo unit for demonstration



Crestron Elite Partner

The First and the Only selected partner in APAC with 7/24/365  
Global Support from Crestron



ISO 9001 - Quality



ISO 14001 - Environment



OHSAS 18001 - Health & Safety



10 Years Plus Caring Company

Awarded as Caring Company by the Hong Kong Council of  
Social Service since 2007



InAVate APAC Awards 2020  
Project Award Winner -  
K11 Musea (Vega Global)



InAVate APAC Awards 2020  
APAC Influencer of the Year -  
Laurie Chow (Vega Global)

## STAFF QUALIFICATIONS

	<ul style="list-style-type: none"><li>• Certified Technology Specialist (CTS)</li></ul>	<b>ClearOne</b>	<ul style="list-style-type: none"><li>• Certified Technical Specialist</li></ul>
	<ul style="list-style-type: none"><li>• Certified Technology Specialist -Installation (CTS-I)</li></ul>		<ul style="list-style-type: none"><li>• Cestron Certified Audio Technician</li><li>• CSD - Commercial System Design</li><li>• DM-NVX - NVX Design and Application</li><li>• Fusion-P - Crestron Fusion Programmer</li></ul>
	<ul style="list-style-type: none"><li>• Certified Technology Specialist -Design (CTS-D)</li></ul>		<ul style="list-style-type: none"><li>• Deltapath Certified frSIP Power User/ frSIP Engineer</li></ul>
	<ul style="list-style-type: none"><li>• ACE Control System Installation Expert</li><li>• ACE Programming Expert</li><li>• Programming I &amp; II</li></ul>	<b>Extron</b>	<ul style="list-style-type: none"><li>• Certified Control Professional</li><li>• Configurable Control Systems</li><li>• School of AV Technologies</li><li>• School of AV Technologies for System Designer</li><li>• School of Configurable Control Systems</li><li>• School of Emerging Technologies</li><li>• School of Global Configurator, IP Link &amp; MediaLink®</li></ul>
	<ul style="list-style-type: none"><li>• Digital Lighting Product: High End Systems and DML-1200</li></ul>		
	<ul style="list-style-type: none"><li>• Systems' Audia Training</li><li>• TesiraFORTÉ Training Certification</li><li>• Tesira Training Certification</li></ul>		<ul style="list-style-type: none"><li>• Q-SYS Level 1 Training</li></ul>
	<ul style="list-style-type: none"><li>• ControlSpace Desiginer Software</li><li>• Professional ControlSpace EX-1280C</li></ul>		<ul style="list-style-type: none"><li>• RGB 301: Galileo - Installation and Configuration</li><li>• RGB Zio-201: Design Engineering</li></ul>
	<ul style="list-style-type: none"><li>• CMS Foundation</li></ul>	<b>SAMSUNG</b>	<ul style="list-style-type: none"><li>• Large Format Display Training</li></ul>
	<ul style="list-style-type: none"><li>• In-house Chief Certified Partner</li></ul>		<ul style="list-style-type: none"><li>• Module 101 Wireless System Technologies</li><li>• Module 102 Wireless Workbench</li><li>• Module 103 Wireless Microphone Technologies</li><li>• Module 221 Wired Technologies for Sytem Integration</li><li>• Module 222 Wireless Technologies for System Integration</li><li>• Module 259 Microflex™ Advance™: Installation and Best Practices</li><li>• Module 290 P300 Technical Enablement</li></ul>
	<ul style="list-style-type: none"><li>• Advanced Collaboration Architechure Sales Specialist</li><li>• Career Certifications &amp; Training Preliminary</li><li>• Examination Score Report Selling Business Outcome</li><li>• Collaboration Architecture Systems Engineer Representative</li><li>• Implementing Advanced TelePresence Video Solutions Part 1 &amp; 2</li><li>• Video Network Specialist</li><li>• WebEx Solution Design and Implementation Representative</li></ul>		
			<ul style="list-style-type: none"><li>• ND3361-Systimax Installation &amp; Maintenance</li></ul>

A hand holding a pen, with a blue and orange geometric background.

## OUR SERVICES

**Vega's services are 100% customer-focused initiative.**

Whether you are a multinational bank or a small/medium enterprise business, Vega enables you to leverage our international presence to coordinate and fulfill your AV and IT solutions according to your needs.





## Managed Services

- Onsite Support
- Remote Support



## Professional Services

- Site Assessment & Survey
- System Design
- Project Management
- Training



## Event Management

- Event Planning
- Lighting Equipment Setup
- Technical Staffing



## Maintenance Support

- Preventive Maintenance
- Proactive Maintenance
- 24/7 Global Helpdesk



## Global Account Management

- Single Vendor Contracts
- In-Country / Centralized Billing
- Strong Regional Supply Chain Management
- Local Design Guidance to Match Global Standards



## OUR SOLUTIONS

Our AV and IT Solutions are defined as a wide range of integrated equipment, including audiovisual, lighting, ICT infrastructure, collaboration technologies, and the like. We tailor-made these solutions based on our clients' requirements to meet their specific needs in communicating effectively with others, as well as enhancing the quality of interactions they have.

AUDIO





# VISUAL

01



04



05



06



## 01 Display System (Video Wall)

LED Video Wall is becoming the popular choice of businesses for their outdoor billboards due to its clarity and scalability. With the advancement in technology, it makes the finest pixel pitch possible. Aside from its visual clarity, the integration of LED is more flexible, and the hardware is more affordable, durable, energy efficient, and long lasting than ever.

## 02 Wireless Presentation System

Wireless Presentation Systems has changed the way we share information in various work settings. Users are now enabled to share different kinds of content from any device to a monitor, projector or TV. Multiple users can seamlessly share content at the same time.

## 05 Digital Signage

Large-format digital signage solutions provide an engaging way to create, manage and deliver information to audiences in a public forum. Digital Signages range from a single screen installed in a reception area to complex, multi-screen systems distributing content across extensive area networks.

## 06 Lighting System

The lighting system from Vega refines the quality and usability of interior spaces to a great extent. In terms of design and entertainment applications, we recommend the best way to adopt current lighting technologies for your specific use and provide full design services and turnkey project solutions for your office, studio, theatre, or auditorium.





02

03

07

## 03 Video Capture & Recording

Video Capture & Recording allows users to record and capture videos from webcams, recording devices, and computer screens. It is commonly utilized to record training, tutorials, company messages, or to record streaming videos and more. More so, this is also used to capture the action on the screen, including its audio for further communications and retrieval.

## 04 3D Mapping & VR

3D projection mapping technology has become the new favorite of outdoor visual arts.

Many international and large companies use this as the best promotion method. At Vega, we'll help you choose the best option for your business setting. We'll take into consideration the ambient lighting, viewing distance, display size, weather conditions, marketing needs and more, to identify the perfect solution for your business.

## 07 Broadcasting / IPTV

An IPTV solution can accommodate multiple satellite and digital terrestrial feeds or encode digital content from a variety of other sources, and multicast them across an IP network.

Live TV channels and encoded content can be presented on large format displays using a hardware receiver or on a PC, laptop or tablet using a software client.

AUDIO

08

CONTR  
MANAGEMENT

NETWORK SECURITY

11

## 08 Pro-Audio System

Pro-Audio System is an integral part of the overall Audio Visual System.

By providing a fine-tune acoustic system through the manipulation of different audio inputs, speakers and processing mechanisms, we can create different kinds of effects to achieve the specific purpose of clients. Typical applications of Pro-Audio system include :

- BGM
- Hall Sound System
- Cinema Sound System
- Microphone System

## 11 Network Security

Network Security covers a variety of computer networks, both public and private, and is used in everyday jobs; conducting transactions and communications among businesses, government agencies, and individuals.

Vega provides a reliable, robust, and secure network system which is an essential and long-lasting investment in your organization's productivity and profitability.

## 09 Automation

Whether you need to control an AV presentation, video conference, or update your digital signage, Vega can provide a control system to keep you connected. We have partnered with the leading manufacturers of interactive control systems including Creston, Extron, and AMX, and more.

## 12 AV Accessories

AV Accessories complements a wide variety of AV products and is often combined to match the complex AV system requirement.

Vega provides you with a full range of services and solutions, with the right complimenting AV accessories for your AV technologies.

ROL &  
ENT

09



10



12

## AV ACCESSORIES

### 10 Monitoring & Scheduling

With the significant change in meeting culture, demand for better management on room reservation and allocation is evident.

Vega offers a full spectrum of room booking solutions to fit your specific requirements.



# COLLABORATION

13



15



## 13 Video Conferencing

Video Conferencing System, which consists of cameras, display panel and audio device networked to support multi-location communication, allows users at different sites to see and hear each other in real time.

## 15 Unified Communications

Unified Communications consists of audio-conferencing, video-conferencing/ telepresence, IP phone and etc. It is a system that allows an individual user to control all forms of call and multimedia/ cross-media message-management functions for both business and social purposes.



14



16

## 14 Cloud Base Video Conferencing

Being a total video collaboration service delivered from the cloud, Cloud-based Video Conferencing can be used with the user's own device to span traditional endpoints, client software and mobile devices. It also features monthly subscription covering device setup and registration, B2B connectivity, and a company-wide directory.

## 16 Audio Conferencing

Configured with large screen video monitors, high-definition cameras and consistent further arrangement, Telepresence System becomes a sophisticated form of robotic remote control through network connection, which provides the users a sense of being on location and the experience of virtual reality during their communications with others.

# SUSTAINABILITY

As a leading corporation in the AV/IT industry, Vega is committed to promoting a more sustainable approach to business. In pursuit of this goal, we have developed processes to protect the environment, contribute to the community, and provide development and fair treatment to our employees. Regular reviews of these policies are made so as to improve our sustainability performance and contribute to a better future.

## Carbon Emission

By utilizing video-conferencing facilities, we are able to reduce unnecessary overseas travel, and thus indirectly reduce carbon emissions by avoiding the use of airplanes.

## Electricity

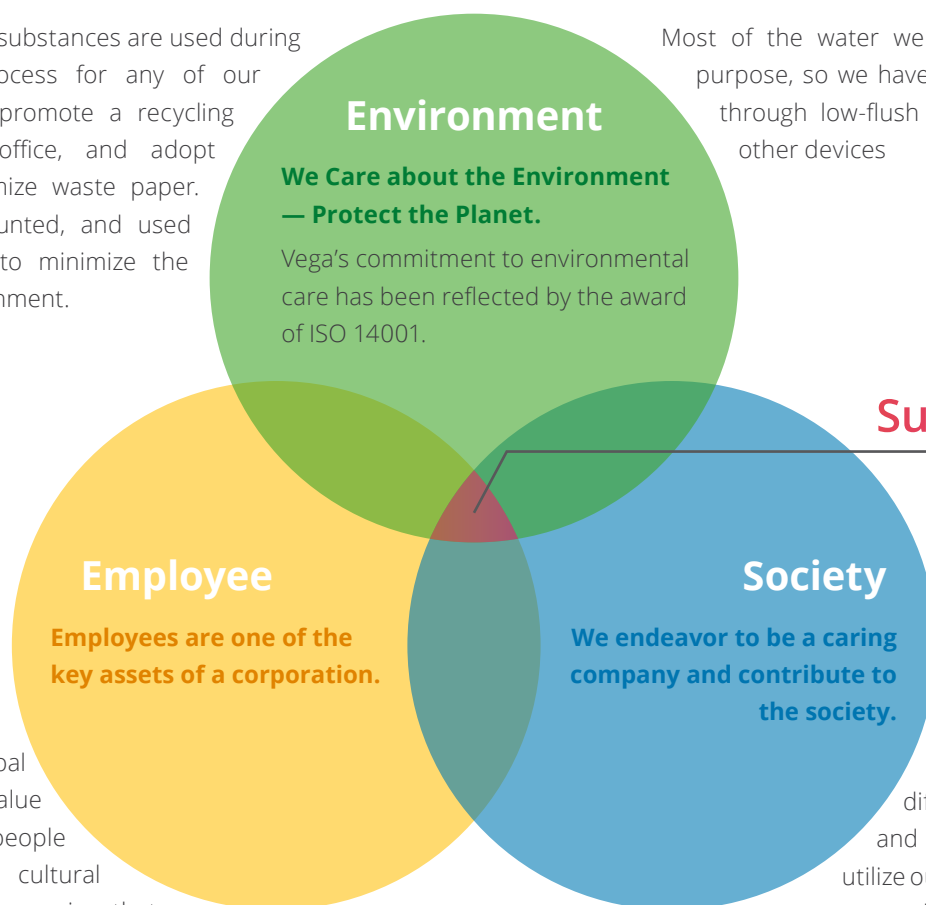
We have replaced less efficient lighting in the office with LED lighting in order to reduce power consumption. In addition, lights and air conditioning in the office are turned off during lunch hours to save extra power.

## Waste

No harmful or toxic substances are used during the installation process for any of our projects. We also promote a recycling program in the office, and adopt processes to minimize waste paper. Paper usage is counted, and used paper is recycled to minimize the effect on the environment.

## Water

Most of the water we use is for domestic purpose, so we have minimized the usage through low-flush toilets, metering and other devices



## Global Talent

As a global corporation, we value and welcome people with different cultural backgrounds. We recognize that people with different perspectives can bring new value to our business and help us to adapt to different business environments.

## Employee Opportunities

We subsidize training and studies to assist and encourage employees in enriching their knowledge and further developing their career path. Internally, regular product training sessions are arranged to help our staff keep abreast with latest market developments and product trends.

Apart from joining different fund raising and charity events, we utilize our business strength to serve a number of underprivileged groups. For example, over the past 5 years, we have donated and installed various AV/IT equipment such as projectors and screens to nursery centers of the Hong Kong Christian Service (HKCS).

Although our contribution may be small, we are pleased to see that the students really benefit from this improved environment. We do believe that our expertise in AV/IT would not only enhance the company's profitability, but also provides a valuable contribution to the society.



## BUSINESS PARTNERS



\*The brand list is in alphabetical order and is not exhaustive

## Headquarters

### Hong Kong

#### Vega Global Limited

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### Australia – Melbourne

#### Vega Global Australia - Melbourne

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### India – Bangalore

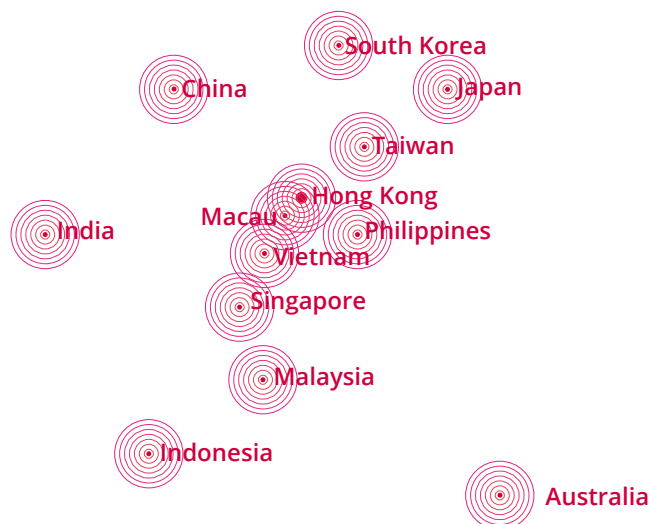
#### Vega Project India PVT. Ltd.

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### Japan - Tokyo

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### Japan - Tokyo

#### WeWork Midosuji

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### Macau

#### Vega Limitada

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### Malaysia

#### Vega Project Sdn. Bhd.

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### Philippines

#### Vega Projects Philippines Inc.

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# GLOBALIZATION

In 2010, from our Headquarters in Hong Kong, we instigated our globalization efforts that set out to expand operations on the international setting. That same year the Singapore and Japan offices were established which were the first of the rapid growth across APAC and Europe.

Over the following decade, we continued our development and set-up more than 20 offices in 16 countries. At present, we have a comprehensive network of over 600 professionals in various office locations in Hong Kong, Australia, China, India, Indonesia, Japan, South Korea, Macau, Malaysia, Philippines, Singapore, Taiwan, Thailand, United Kingdom and Bulgaria.

Today, we are the preferred solutions providers for local, international, and multinational customers.

## Singapore

**Vega Project Pte. Ltd.**

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## South Korea

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Gangnam-gu, Seoul, South Korea  
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## Taiwan – Taipei

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## Taiwan – Taichung

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## Taiwan – Kaohsiung

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## Thailand

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## UK

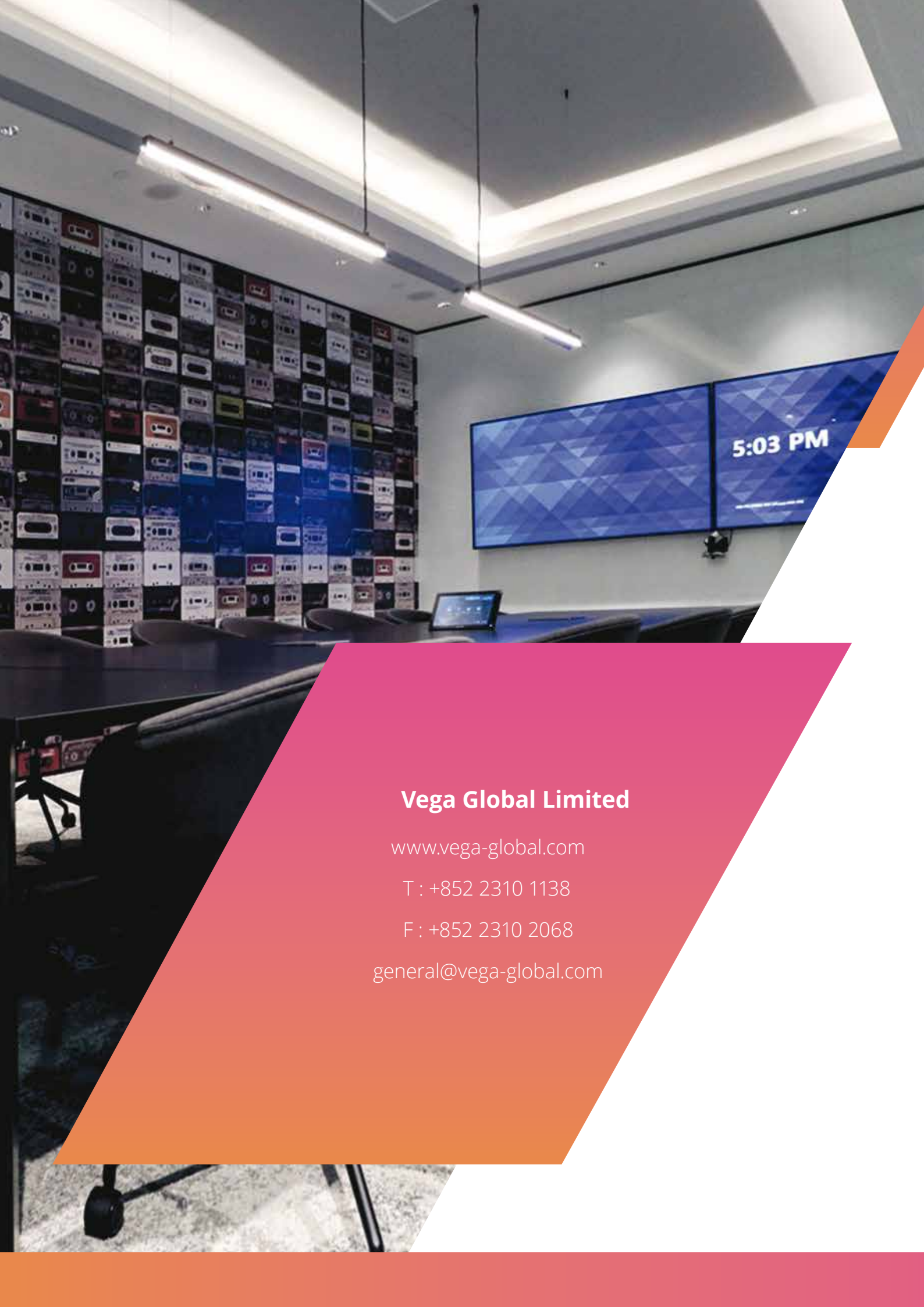
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## Vietnam

**Vega Projects Vietnam**

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